



Citrix ShareFile Features Matrix

ShareFile is a secure, enterprise data sync and sharing service with flexible storage options that allows IT to mobilize all business data. ShareFile enables mobile productivity with read-write access to data, workflows and collaboration and allows users to securely share and sync files with anyone across all their devices.

FEATURES	SUBSCRIPTION PLANS		
WINNING FEATURES	Standard	Advanced	Premium
Active Directory and SSO	✓	✓	✓
Store, backup and share files securely online	✓	✓	✓
Enable unlimited client users	✓	✓	✓
Connect to existing cloud data repositories	✓	✓	✓
Citrix Files for Outlook, Outlook Online, Gmail (formerly Outlook and Gmail plugin)		✓	✓
Request and send electronic signatures			✓
INCLUDED IN ALL PLANS			
Storage	Unlimited	Unlimited	Unlimited
Max file size upload/download	100GB	100GB	100GB
Custom branding	✓	✓	✓
Mobile applications	✓	✓	✓
Sync	✓	✓	✓
COLLABORATION			
Edit documents on mobile device	✓	✓	✓
Enable unlimited client users	✓	✓	✓
Add users & unlimited clients to shared files, folders, workspaces	✓	✓	✓
Co-editing documents w/Office 365 (requires O365 license)		✓	✓
Full text search		✓	✓
Request list of files provided by client			✓
File Management			
File versioning	✓	✓	✓
File check-in / check-out	✓	✓	✓
File drop		✓	✓
Folder Management			
Folder Q&A		✓	✓
Folder creation templates		✓	✓



FEATURES	SUBSCRIPTION PLANS		
	Standard	Advanced	Premium
WORKFLOWS			
Feedback & approvals workflows		✓	✓
Custom Workflows			✓
SECURITY			
Active Directory & Single Sign On (SSO)	✓	✓	✓
Two-step verification	✓	✓	✓
Mandatory two-step authentication	✓	✓	✓
Encrypted Email		✓	✓
Hard Quotas: enforce storage quotas		✓	✓
Secure mobile data wipe		✓	✓
Device security		✓	✓
View-only Sharing		✓	✓
Watermarking (IRM)		✓	✓
Key Management Services (KMS)		✓	✓
CASB integration for Data Loss Prevention (DLP)		✓ ¹	✓ ¹
CONNECTORS			
OneDrive for Business	✓	✓	✓
SharePoint Online	✓	✓	✓
Personal Cloud Storage, e.g. Box, Dropbox, OneDrive	✓	✓	✓
Access on-premises data (Network shares, SharePoint, Documentum)		✓	✓
ACCESS/ MOBILITY			
Citrix Files for Windows and Mac (replacing Sync and Desktop App)	✓	✓	✓
Remotely access files securely stored in ShareFile from any device	✓	✓	✓
Virtual print driver		✓	✓
Diagnostic-quality medical image viewer			✓ ³
ELECTRONIC SIGNATURES			
Send document for e-signature			✓
Type-to-sign			✓
Sign on mobile devices			✓
Automatic reminders for document signatures			✓
Reusable templates (for generating and sending)			✓
Integration for secure payment processing on docs			✓
Knowledge-Based Authentication (KBA)			✓
Biometric authentication			✓
Digital fingerprints			✓
Branding – Email and Page branding			✓
Password based auth for Signature flows			✓
Self Sign and Get Signature in person			✓



FEATURES	SUBSCRIPTION PLANS		
	Standard	Advanced	Premium
Manage Tasks & Teams			
Activity logs and reports	✓	✓	✓
User management tool	✓	✓	✓
Policy-based administration	✓	✓	✓
Folder invitations		✓	✓
COMPLIANCE			
FINRA / FINANCIAL		✓ ²	✓ ²
HIPAA			✓ ³
INTEGRATIONS			
Developer API	✓	✓	✓
Podio			\$
Line of Business Integrations			
ScanSnap (ShareFile plugin)	✓	✓	✓
Smarsh (needs SMTP integration)		\$	\$
Worldox (Worldox required - integrated in Worldox)		\$	\$

\$ = Add-on product sold separately from ShareFile

References:

- 1 ShareFile supports popular CASB integrations including McAfee Skyhigh Security Cloud, Netskope, Avanan, and Managed Methods to address cloud service risks.
- 2 Archiving is available on a separate plan for those requiring legal or financial retainment of files. Please contact Sales with questions.
- 3 HIPAA customers must have a signed BAA in place with Citrix.
Workflows and Connectors are not supported with HIPAA configurations
Please contact Sales with questions.

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