

Citrix ShareFile Virtual Data Room

Enhanced security, tracking and communications tools in a complete due diligence solution.

Features	Description
ShareFile VDR features	
View-only permission	Use "view-only" permissions to ensure that files cannot be downloaded, printed or saved. Access to your documents is available only in ShareFile's web-based viewer.
Document watermarking	Watermarking can be customized to your needs and is visible whenever the document is viewed, downloaded or printed to discourage unauthorized distribution of data.
Full-text search	Full-text search allows you to easily locate important files from anywhere in your ShareFile VDR account.
Unlimited bandwidth	With unlimited bandwidth, you can facilitate due diligence and current projects without worrying about limitations on pages, uploads, downloads, or file size.
Account tracking	Workflow audit trails, configurable permissions and intuitive reporting tools give you insight into and control over each user's activity so you can quickly see who accessed a file, when it was accessed and how often.
Document Q&A	Users can submit questions directly to you via the data room. Answer questions privately, or provide added clarity with secure public or private questions annotated onto a file. Receive real-time notifications when comments are made, or export the entire question log.
Enhanced analytics	Gain visibility into how your files are being accessed, including the most active users, recent searches, most viewed documents and longest viewed documents.
Security and compliance	
File encryption	All communication between ShareFile and the user are encrypted using either SSL or TLS encryption protocols and up to AES 256-bit encryption.
State-of-the-art security	Files and IP information are protected using SSAE 16 Type II certified datacenters.
Device security and encryption	Remotely lock and wipe encrypted ShareFile data from a lost or stolen device.
Track account activity	Workflow audit trails, configurable permissions and intuitive reporting tools give you insight into and control over who is accessing data and how often.
Control and visibility	Determine how long files are available for download and know the moment someone downloads a file you sent.
Multi-factor authentication	ShareFile supports various two-factor and two-step authentication methods including forms and token-based authentication as well as SMS, voice and backup codes.

Cloud storage	
Anytime access	Access files and folders from anywhere, on any device.
Large file transfer	Easily share files and folders up to 10GB in size with just a few clicks.
File versioning	Keep track of changes to files in your account and access older versions of files as needed.
Utilize existing FTP	ShareFile connects to most FTP clients, allowing your clients to upload and download files to or from a secure location while using your regular FTP program when needed.
Seamless, secure internal file sharing	Limit employee access to only the files they need to see.
No complicated downloads	Access ShareFile from any web-enabled device with no complicated software downloads.
File sync	
ShareFile Sync	Sync all of your files, and all of your company's files, to one central and secure repository.
Streamlined workflow	Work on files in the same folder as coworkers or clients in real time, on any device, from anywhere.
Automatic updates	Sync folders between ShareFile and a central repository on your computer for easy, automatic updates and backup of data.
Two-way sync	Set up ShareFile to automatically sync any file uploads to your desktop.
ShareFile Plugin for Microsoft Outlook	
Attachment conversion	Replace email attachments with secure ShareFile links to files and folders up to 10GB in size. No more email bounce backs of files that are too large for standard emails.
File encryption in transit	ShareFile combines the convenience of email with the security of a portal. Files are encrypted using either Secure Socket Layer (SSL) or Transport Layer Security (TLS) encryption protocols and up to AES 256-bit encryption.
Request files	Make it easy for clients to send files to you by including a secure link in your email that allows them to upload files directly to your ShareFile account.
Mobile access	
Mobile apps	Apple iOS, Android, Blackberry mobile and Windows mobile apps are free to download and use for ShareFile users and clients.
Access and send files from anywhere	Instantly access and share files from anywhere using your smartphone or tablet.
Permissions management	Manage permissions and access rights to your ShareFile account while on the go. Give partners access to folders while traveling or visiting them at their office.
Offline access	Access downloaded files on your device even when offline.
Remote wipe	Remotely lock and wipe ShareFile data from a lost or stolen device.
Customer care	
Unlimited customer support	Our award-winning support team is always available and eager to help.
24/7 customer support	Contact ShareFile anytime, anywhere, any day via phone, live chat or email.
Personalized training	An onboarding specialist will conduct training for you and your firm to ensure you get the most out of the account. Our knowledge base at kb.ShareFile.com is also a great resource for finding answers and learning about new features.
Custom branding	Complimentary custom branding of your ShareFile portal with your logo and website provides seamless brand recognition.