



“Transferring large CAD drawings and PDF files is easy with ShareFile.”

– Alex Hofford
Customer Specialist for Architecture, Engineering, and Construction

Customer Name
William Hezmalhalch Architects (WHA)

Industry
Architecture

Location
Santa Ana, CA

Number of Employees
75

- Business Challenge**
- Hassle of sending documents through mail
 - Email attachment size limit
 - Difficulty with client access and use of FTP

- Business Results**
- Streamlined operations
 - Easy to send large files to multiple parties
 - Significant time savings
 - Centralized location for documents
 - Monitor user activity through download notifications and reporting

How William Hezmalhalch Architects (WHA) Uses ShareFile to Streamline Operations

Transferring large CAD drawings and PDFs made easy with web-based secure file transfer solution

Business Challenge

WHA experienced the challenge of sending large files, through a variety of methods, to its consultants and clients. In order to exchange documents with intended parties, WHA burned files to CDs and sent directly through the mail. The firm also attempted to send important documents as email attachments, if the files were under the specified size limit. For larger files, WHA experimented with FTP; however the result was a significant amount of inbound calls from clients regarding FTP problems. WHA needed to reduce day-to-day administrative problems related to FTP and overall file transfer issues.

Business Results

WHA uses ShareFile daily to transfer CAD documents, PDFs and other documents to clients, engineers and consultants. According to Brian Crooker of WHA, “The biggest impact ShareFile has had on our firm is the ability it gives us to streamline operations. We are able to provide documents to our clients and consultants in much less time, without any of the hassles we experienced earlier with email and FTP.”

“ShareFile’s ease of use has led to an extremely high adoption rate of ShareFile over FTP and we see it as clearly offering the most logical and easy way to share files. It was the solution we had been looking for,” says Brian. The firm relies on ShareFile as a centralized plan room to facilitate collaboration and communication throughout the planning, design, and implementation phases of projects.